

## Carpet Cleaning Information

### PET STAINS

Even with most powerful hot water extraction, it is impossible to remove the pet's urine stain and its smell from the carpet. This is because always the urine sinks deep in the carpet, reaching the base of the piles, back of the carpet and sometimes even the underlining of the carpet. This makes cleaning it a very difficult process. Cleaning such stains is impossible with the ordinary techniques and even if the carpet has been professionally steam cleaned you may realize that the odor of the stain has remained.

Try to find a cleaning company which uses Water Claw. Using this specialized vacuuming technique (which is 10 times stronger than the ordinary techniques), and large amounts of specific urine neutralizers, we get rid of the stains and the smell altogether.

### STAIN REMOVAL

For every order, we bring more than 15 different stain removal liquids, so you do not need to worry about the type of the stain on your carpet. Our technicians verify the sort of the stain and based on that, use the right stain-removal liquid. All the stain-removal products we use are the Prochem brand, which is the best-known carpet-cleaning product. Moreover with the use of Water Claw we make sure we get rid of all the stains completely.

### WHAT COMPANY TO CHOOSE

1. When calling a cleaning company, always ask them if they are a member of NCCA (National Carpet Cleaning Association)
2. Ask them if their technicians have a certificate for carpet and upholstery cleaning and if they are fully insured. It is always a good idea to ask them to email or send a copy of them for you to see.
3. It is very important that they give you at least 7 days warranty after cleaning to make sure if you are not happy with the result, they can come back and re-clean the carpet for you free of charge. If they are a professional company they should even offer you a money back guarantee if are not happy with their re-cleaning work.
4. Never pay any money in advance. Let the cleaners finish their job and pay them after you are fully satisfied with their work.
5. Make sure that they always send two cleaners to do the job, as carpet cleaning can be a heavy work. This is because it usually involves heavy machinery and furniture moving.

### CARPET CARE TIPS

1. Place a doormat at the entrance door and make sure you use it every time you walk in.
2. The most effective way to keep your carpets clean is vacuuming it regularly. This stops the dirt and soil building up on top of each other. When vacuuming, make sure you apply slow and firm strokes and always concentrate more on the parts which receive heavier foot-traffic.
3. All spills and stains should be treated as quickly as possible. If you can not have your carpet cleaner to clean the stains, remove any soil matters by a blunt knife edge. Spills and fresh stains should always be blotted with a clean white absorbent towel or a white plain tissue .Apply the towel or tissue with firm pressure. Do not rub or brush. Always work from outer edge of the stain towards the centre then spray worm water and blot again.
4. Have your carpet steam-cleaned every three or six months or at least once a year (depending on the foot traffic)

### About the Author

With over 35 years experience and over 9000 regular customers, [London Carpet Cleaners](#) DeepCleanLTD.com use the latest technique and most potheyrful equipment to ensure the best job for ytheir carpet and upholstery.

All their technicians are trained at NCCA (National Carpet Cleaning Association), and every three months, they are all updated to catch up with the latest technology available and provide the best possible [carpet cleaning service](#).

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